

Health Emergency Management Evacuation Registration and Assistance Tool



INTERIOR REGION
First Nations Health Authority

Däkelh Dené | Ktunaxa | N. St'át'imc | Nlaka'pamux | Secwepemc | Syilx | Tsilhqot'in

If you are evacuated during an emergency event, like a wildfire or flood, the provincial Emergency Support Services (ESS) program can provide you with short-term supports to meet your basic needs. These include housing, food, and clothing.

What is the ERA tool?



The Evacuation Registration and Assistance (ERA) tool is used to register for ESS. **You do not have to be evacuated to use the ERA – we recommend you register in advance to receive ESS supports faster during an emergency.**

What do I need to register?

You can register using your BC Services Card Account or by creating a profile on the ERA tool. To create a profile visit: <https://ess.gov.bc.ca/>

How can I register?

Visit the [ERA website](https://era-evacuees.embc.gov.bc.ca/) to register: <https://era-evacuees.embc.gov.bc.ca/>

What are the benefits to registering?



Registering for ERA allows ESS staff to process your requests faster. It stores your personal information online on a secure provincial server, allowing ESS staff to quickly retrieve it when needed. This can shorten the wait at an evacuation reception center and can give you faster access to your supports. If you do not need ESS supports and only need to register as an evacuee, using ERA allows you to avoid visiting a reception center, saving you time.

Additionally, **if you link your BC Services Card Account, you may be eligible to receive food and shelter supports via online Interac e-Transfer** payments directly to your bank account. These are usually very fast and allow you to access a wider variety of supports than the ESS voucher system.

Need assistance?

For help registering, contact ERA support at 1-844-537-7377. If you have been evacuated and need urgent help, with registering or with other supports, contact the BC Evacuee Helpline at 1-800-387-4258.

